

## **Warranty Claims Procedure:**

The validity of a product claim under this Limited Warranty depends upon your following these simple steps. **To make a product claim, please follow steps A-E:**

- A. For Service Questions** Call (CWR's) Customer Service toll-free at 1-800-444-3563.
- B. Obtain Return Authorization Number:** Call CWR Customer Service toll-free at 1-800-444-3563 to obtain a Return Authorization Number for your unit.
- C. Packaging and Shipping:** Carefully pack the product in its original carton with original packaging materials to avoid damage in shipping. (If you no longer have the original box, one can be supplied for a nominal cost). For convenience in tracking your shipment, CWR recommends that you ship the unit by United Parcel Service (UPS). **ALL OUTBOUND AND RETURN WARRANTY PRODUCT SHIPPING CHARGES MUST BE PREPAID BY YOU. Please insure the product for the original purchase price. CWR cannot accept freight collect shipments.**
- D. Assemble and Enclose Information:** Enclose the following information in an envelope and tape the envelope to the unit itself:
  - (1) Your Return Authorization Number
  - (2) Your name, complete address with zip code, and telephone number
  - (3) A dated sales receipt or dated Proof of Purchase; and
  - (4) A short specific description of the malfunction
- E. Ship the Product Prepaid to:**  
Place Return Authorization # on outside of box.

**Clean Water Revival Inc.  
dba CWR, Environmental Products  
100 Carney Street, Glen Cove, NY 11542**

**This Shipping Address and the Return Authorization Number must, without exception, appear on the outside of the shipping carton, or your return may be refused.**



**Exclusively Distributed by:**  
**Clean Water Revival Inc. dba CWR, Environmental Products**  
**100 Carney Street, Glen Cove, NY 11542**  
**Telephone: 1-800-444-3563 (516-674-2441-outside USA)**  
**Website: [www.cwrenviro.com](http://www.cwrenviro.com)**



Made exclusively for CWR by



**Model # 20600-3**  
**with patented**  
**EGF (Enhanced Germicidal Filtration)™**

**Return your Warranty Registration card today to ensure you receive all the benefits you're entitled to.**

Congratulations for purchasing the finest air purification system in the world. The **Bio-Net Air Purifier™** and its patented revolutionary air cleaning system has certainly surpassed its nearest competitor. The **Bio-Net Air Purifier™** is FDA certified and is listed as a Class II medical device. The **Bio-Net Air Purifier™** will help transform any home or office into an odorless, gasless, virtually germ-free environment 24 hours a day.

#### Warranty Verification:

Registering your product promptly qualifies your unit for warranty service under the terms and conditions of your **Bio-Net Air Purifier™** warranty.

#### Owner Confirmation:

Your completed Warranty Registration Card serves as verification of ownership in the event of product theft or loss.

#### Model Registration:

Returning your Warranty Registration Card promptly guarantees you'll receive all the information and special offers which you qualify for as the owner of your model.

### **Important Safety Precautions**

**Please read all instructions before operating your air purifier.** Basic precautions should always be observed when using electrical appliances to reduce the risk of fire, shock and/or injury. Observe the following general precautions to insure effective, safe and trouble-free operation of your **Bio-Net Air Purifier™**.

### **Easy Set Up Instructions for the Bio-Net Air Purifier™**

- ◀ Your **Bio-Net Air Purifier™** has been carefully packed to avoid damage during shipment. Remove all packing material from the unit and **locate the four castors in the packing material**, these castors need to be placed under the unit for easy gliding. **Save all packing and shipping material in case of a service issue.**
- ◀ Please inspect the unit to insure that you receive the product free of any visible sign of damage. Do not operate this unit with a damaged cord or plug. **If you detect any damage to your unit, call our Service Dept. immediately (within 5 days of receipt of unit) at 1-800-444-3563 for damage claim procedures.**
- ◀ Select a desired location to place the unit, near an electrical outlet. Place the unit at least 6 inches away from the wall and face the unit towards the room for maximum air exchange. For best air cleaning run the unit 24 hours/day.

**Warning:** This air purifier must be plugged into a 120 Volt, AC earth grounded outlet. Do not use this air purifier with a wall outlet adapter. **Do not operate this air purifier with an extension cord. To prevent fire or shock, do not expose unit to rain or moisture.**

1. **Plug the unit DIRECTLY** into an earth grounded standard 120 volt, AC electrical outlet. The plug is a polarized line plug (one blade is wider than the other) and can only be inserted one way as a safety feature.
2. **Place the unit on a flat and level surface** to allow continuous airflow to the bottom intake and out the top outlet grill.
3. **Always unplug the air purifier** before moving it, opening the top lid, changing the main filter or before cleaning. (Clean only with a dry, non-static cloth.) Do not operate this unit with an extension cord.
4. **Do not place any foreign objects inside the unit** because electric shock and injury could result.
5. **Do not operate the unit if any part is missing or damaged.**
6. **Do not run the power cord under carpeting or near heaters, registers, radiators, stoves or fireplaces.** To avoid a tripping hazard, keep the power cord away from traffic areas.
7. **Never operate the air purifier in an area where combustible gases or vapors are present or any other flammable materials.**
8. **Never immerse the unit in water or other liquids.** Do not spray the air purifier with liquids or clean the air purifier under running water.
9. **This unit is designed for indoor use only.** This unit is designed for residential or light commercial use. Do not use in heavy commercial applications.

### **Limited Warranty:**

This Limited 2-Year Warranty applies only to the repair or replacement of any manufactured or supplied part of this product which, upon inspection by a HealthWay® authorized service center (CWR), proves to have failed in normal use due to defects in material or workmanship. The sole responsibility of HealthWay® (CWR) under this Limited Warranty is, in its sole discretion, to either repair or replace a duly registered product (or defective part thereof) with the same or a comparable model within a reasonable period of time, subject to the following exclusions, limitations, statutory rights, and warranty claim procedures. This Limited Warranty is exclusive, and HealthWay® (CWR) expressly disclaims all other or additional warranties, whether written or oral, expressed or implied, including, but not limited to, warranties of merchantability, workmanship, or fitness for a particular purpose.

#### **Exclusions:**

**A.** This Limited Warranty does not apply, or is void, as to any product or part damaged by (1) accident, misuse, abuse, or lack of reasonable care or normal maintenance, including not replacing filters according to Replacement Schedule; (2) installation or operation under conditions other than those recommended by HealthWay® (CWR); (3) subjecting the product to any but the specified voltage; (4) servicing or disassembly by unauthorized personnel; (5) removing or defacing the serial number; or (6) modifying the original factory-assembled unit in any way.

**B.** This Limited Warranty does not apply to shipping charges (**customer will be responsible for shipping charges**) for product shipped to or from the factory or designated service center in connection with warranty claims nor does it apply to any damages occurring during such shipment.

**C.** This Limited Warranty does not apply to installation, removal, reinstallation, and/or related expenses. This Limited Warranty does not apply to replaceable filters.

#### **Limitations:**

HealthWay® (CWR) shall not be liable for property, incidental, and/or consequential damages of any kind and, unless otherwise prescribed by applicable state law. HealthWay® shall not be liable for personal injury resulting from malfunctions, defects, misuse, improper operation or installation, or alteration of a HealthWay® (CWR) product or any part thereof. The exclusive remedy for a breach of this Limited Warranty is the repair or replacement of the defective product. In no case, shall liability under any other remedy prescribed by law exceed the purchase price of the product.

#### **Statutory Rights:**

This Limited Warranty, subject to the above exclusions and limitations, gives you specific legal rights in addition to statutory rights you may have under applicable state law. Some states, however, do not permit the limitation or exclusion of incidental or consequential damages, so such limitation may not apply to you. To the extent that any provision of this Limited Warranty is inconsistent with applicable law, such provision shall be deemed void or amended, as necessary, to comply with such law.

## TROUBLE SHOOTING GUIDE

SYMPTOM	CHECK/ REMEDY
Unit will not turn ON	<ul style="list-style-type: none"> <li>* Is the unit plugged into a "working" 120 Volt, AC, earth grounded outlet?</li> <li>* Is the unit's top cover in place and snapped shut? Remove and realign.</li> <li>* Is the Main Filter locked in place, with the Main Filter locking handle facing toward the center of the unit? Remove and realign.</li> </ul>
Unit will still not turn ON	Call Customer Service
Unit is ON, but no speed Change	Call Customer Service
EGF Main Filter light turns RED	<ul style="list-style-type: none"> <li>* Replace EGF Main Filter</li> <li>* EGF Main Filter has reached its maximum contaminant holding capacity.</li> </ul>
Bio Monitor light is OFF	Call Customer Service

HealthWay® (CWR) offers a two-year limited warranty on all consumer products.

- 1) Retain proof of purchase and the original box and packaging materials.
- 2) Mail Warranty Registration Card to CWR within **10 days** of date of original purchase. OR
- 3) Fax Warranty Registration Card within **10 days** of date of original purchase. (Fax # 1-516-674-3788)
- 4) To make a product claim, call 1-800-444-3563 to obtain a warranty claim number.
- 5) Website Warranty Registration-  
www.cwrenviro.com/warranty.htm

### Product Registration:

HealthWay® (CWR) makes this Two (2) Year Limited Warranty ("Limited Warranty") ONLY to the original retail purchaser who completes the enclosed Warranty Registration Card within ten (10) days of purchase and faxes it to: 1-516-674-3788; or mail it to:

**Clean Water Revival, Inc.**  
**dba, CWR, Environmental Products**  
**100 Carney Street - Glen Cove, NY 11542**

### Electronic Control Panel

- **Service Light** - indicates when unit requires service.
- **Bio-Monitor Light** - Shows EGF™ Germ killing zone is working at peak efficiency.
- Convenient three speed control.
- Low Speed - Ultra-Quiet Air flow mode.

### EGF™ Filter

Better than 99.97% particle reduction at 0.3 microns. 4x the particle capture as a similar size HEPA filter. Traps microorganisms for germicidal exposure.

### Revolutionary FDA listed GERM KILLING ZONE!

- 99-100% of viruses
- 98-100% of bacteria
- 94-100% of mold & fungi

### 100% Sealed Filtration Chamber

All incoming air is treated in the 100% sealed filter chamber.

### Dual Air Intake Blower

Drives a consistent volume of air and provides ultra-quiet operation.

### Reversible Multi-Stage Filtration 4 Stage Filter

- Provides particulate prefiltering and multiple gas/chemical scrubbing.
- Dual Pre-Filters are cleanable and reversible for extra particle reduction.
- Carbon/Zeolite media for gas, odor and chemical reduction.

### 360° Degree Air Intake

Allows placement anywhere ensuring all room air is treated

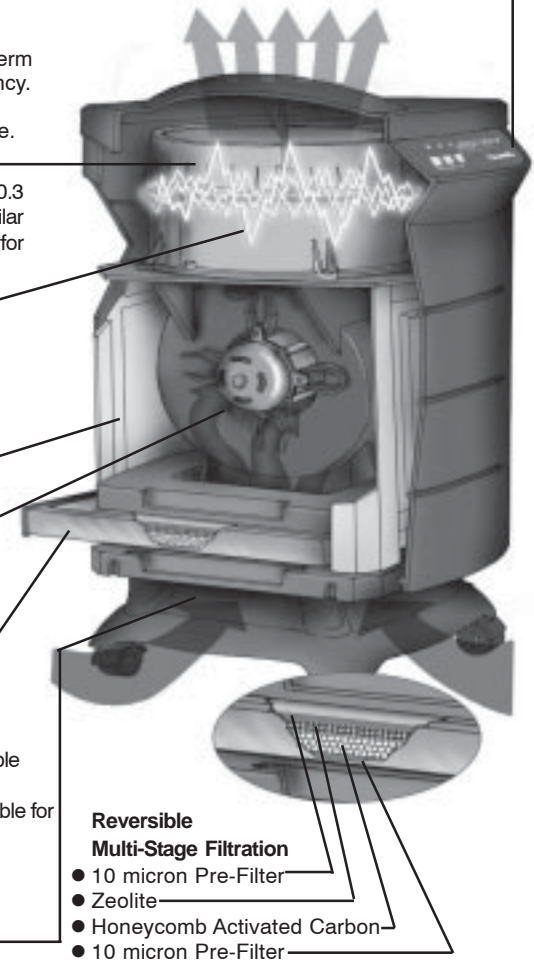
**Bio-Net Air Purifier™**

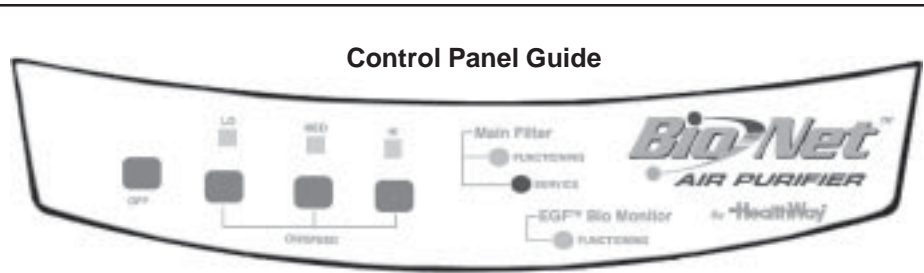
*The new standard in clean air!*

## REPLACEMENT SCHEDULE

Description	Item #	Schedule
EGF MAIN FILTER	BN-RFEGF	** 24 MONTHS
REVERSIBLE MULTI-STAGE FILTRATION	BN-RFCARB	** 12 MONTHS Dual Pre-Filters are vacuum cleanable and reversible to prolong filter life

◀ **NOTE:** \*\*The chart above shows only estimates of the life of the filters. Frequency of filter changes will vary depending on the amount of contaminants in your indoor environment.





### **Bio-Net Air Purifier™ Operation:**

Plug the unit into a standard 120 volt earth grounded AC circuit and depress the speed button to Low, Med or High. The control panel lights should be illuminated as follows:

- EGF Main Filter** - green light is **ON (Functioning)**
- EGF Bio Monitor** - green light is **ON (Functioning)**

When the unit is operating properly, both indicator lights will be "green".

### **EGF Main Filter Service Light:**

When the Green/Function light goes OFF and the Red/Service light goes on, this is your indication to "replace" the Main EGF Filter. The maximum life expectancy of the Main EGF Filter is 24 months. See Main EGF Filter replacement instructions.

The Reversible Multi-Stage Filtration contains Carbon/Zeolite Media plus Dual 10 micron Pre-filters which can be vacuumed, reversed and then reinserted in between filter changes to prolong the life of the filter. However, the Reversible Multi-Stage Filtration System needs to be replaced at least every 12 months. \*\*\*

### **EGF Bio Monitor Light:**

Green light ON indicates that airborne microorganisms are continuously being destroyed in the **EGF Filtration Grid System**. If the light goes OFF, microorganism destruction has been interrupted. Immediately turn off the unit and unplug it from the outlet. Call CWR customer service at 1-800-444-3563 for servicing instructions.

### **Cleaning the Unit:**

Before cleaning the unit, shut the air purifier OFF and unplug it from the outlet. Clean exterior surfaces only with a soft cloth dampened with water. Do not use abrasive cleansers. Do not spray the unit with any liquid cleaner. Wipe the intake grill weekly with a clean, dry non-static cloth. To clean the Pre-filter, see next page.

**\*\*\*NOTE: People with chemical and environmental (MCS) sensitivities will detect contaminants at lower levels and will have to change their filters sooner.**

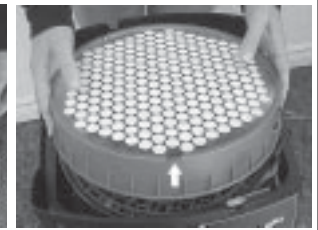
### **To Change EGF Main Filter:**



(Fig. A)

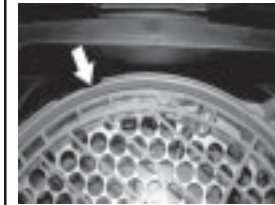


(Fig. B)

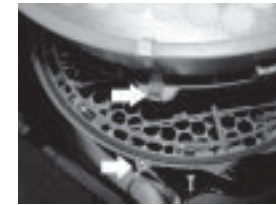


(Fig. C)

1. Turn the air purifier off and unplug from power outlet.
2. To access EGF Main Filter, place fingertips under side recesses of black cover, gently pull outward and lift cover up to remove. Separate cover from the air purifier. (Fig. A)
3. To release EGF Main Filter, move both black handles 90° toward front of air purifier. (Fig.B). Do not force the handles.



(Fig. D)



(Fig. E)

4. To remove EGF Main Filter, lift filter from the internal chamber. (Fig. C). Before installing the new EGF Main Filter, make sure the black filter seal "O" ring is seated properly in the "O" ring channel (Fig.D). The EGF Filter is labeled with "FRONT" this must be positioned to the front of the unit. (Fig.C)
5. To load EGF Filter, align hole in filter tab with brass contact (Fig.E). Press filter down. To lock filter in place, move both black handles in 90° toward the center of the filter. **CAUTION: Do not force handles, they should move freely, if not, realign filter.**
6. To replace the lid, align the 2 vertical tabs, on the inside of the lid, with the slots in the top of the machine. Push down gently and snap shut. Plug air purifier into power outlet and turn on. (Fig. A) **Note:** The unit will not run with top attached improperly.

### **To Change Reversible Multi-Stage Filtration:**

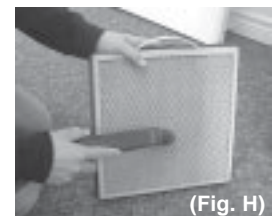
*Carbon/Zeolite + Dual Pre-Filtration Tray*



(Fig. F)



(Fig. G)



(Fig. H)

1. Turn the air purifier off and unplug from power outlet. To change/vacuum Carbon Filter, Open back panel (Fig.F) remove panel and set it down. Pull out Carbon Tray (Fig.G) and replace every 12 months. If you have high levels of particulates in your home and/or animal hair you can easily vacuum the Pre-Filters, between filter changes, which are located on the underside of the Carbon Tray, see (Fig.H). Simply vacuum the Carbon Tray Pre-filter. Then turn the tray over and reinsert into filter drawer. This procedure can be repeated as necessary, however, it is highly recommended that this entire filter be replaced annually.
2. Reattach back panel. Your unit is now ready for use.